

<a href="#">Maine.gov</a>	<a href="#">Agencies</a>   <a href="#">Online Services</a>   <a href="#">Help</a>	Page Tools	<input type="button" value="GO"/>	State Search: <input style="width: 80%;" type="text"/> <input type="button" value="GO"/>
<div style="border: 1px solid black; padding: 5px;"> <span style="float: left; border: 1px solid black; padding: 2px;"> <input type="checkbox"/> Bureau of Consumer Credit Protection                 </span> </div>				
<div style="border: 1px solid black; padding: 5px;"> <a href="#">Home</a>   <a href="#">Contact Us</a>   <a href="#">Careers</a>   <a href="#">Calendar</a> <span style="float: right;"> <a href="#">Site Map</a>   <a href="#">Search CCP:</a> <input style="width: 80%;" type="text"/> <input type="button" value="Go"/> </span> </div>				
<div style="border: 1px solid black; padding: 5px;"> <p><b>CONSUMER CREDIT PROTECTION</b></p> <ul style="list-style-type: none"> <li><a href="#">Home</a></li> <li><a href="#">About us</a></li> <li><a href="#">List of license types</a></li> <li><a href="#">Licensee search</a></li> <li><a href="#">Consumer information</a></li> <li><a href="#">Industry information</a></li> <li><a href="#">Laws &amp; rules</a></li> </ul> </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>Department of Professional &amp; Financial Regulation</b></p> </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>OTHER PFR AGENCIES</b></p> <ul style="list-style-type: none"> <li><a href="#">Professional Licensing</a></li> <li><a href="#">Insurance Regulation</a></li> <li><a href="#">Financial Institutions</a></li> <li><a href="#">Securities &amp; Investment Regulation</a></li> </ul> </div>	<p><a href="#">Maine.gov</a> &gt; <a href="#">PFR Home</a> &gt; <a href="#">Consumer Credit Home Page</a> &gt; Consumer Complaints</p> <h2 style="color: #0070C0;">Consumer Complaints</h2> <p>The Consumer Complaint Division responds to consumer complaints by mail, over the telephone and in person to consumers who visit the agency.</p> <p>Consumers will receive a letter acknowledging their complaint. We make every effort to address complaints quickly; most complaints are resolved within 30-45 days.</p> <p><a href="#">File your complaint online</a></p> <p><a href="#">Download complaint form</a> and mail to:</p> <p>Department of Professional &amp; Financial Regulation              Bureau of Consumer Credit Protection              35 State House Station              Augusta, Maine 04333</p> <p><b>Call the Office</b></p> <p>Telephone: 800-DEBT LAW (800-332-8529) (toll free in Maine)              or 207-624-8527</p> <p>TTY for hearing impaired: 888-577-6690</p> <p>Fax: 207-582-7699</p> <p><b>In person</b></p> <p>Department of Professional &amp; Financial Regulation              Bureau of Consumer Credit Protection              122 Northern Avenue              Gardiner, Maine 04345</p> <p><a href="#">Directions</a></p> <p style="margin-top: 20px;">Last Updated: <b>April 18, 2008</b></p>	<h3 style="color: #0070C0;">BREAKING NEWS</h3> <ul style="list-style-type: none"> <li><a href="#">Current events</a></li> <li><a href="#">Scams / consumer alerts</a></li> <li><a href="#">Recent enforcement actions</a></li> <li><a href="#">Press releases</a></li> </ul> <h3 style="color: #0070C0;">CONSUMER TOOLS</h3> <ul style="list-style-type: none"> <li><a href="#">Free credit report</a></li> <li><a href="#">Consumer guides</a></li> <li><a href="#">File a complaint</a></li> <li><a href="#">Dealing with a Security Breach</a></li> <li><a href="#">Certified Housing Counselors</a></li> <li><a href="#">Foreclosure Resources</a></li> <li><a href="#">Licensee search and status</a></li> <li><a href="#">FAQs</a></li> <li><a href="#">Glossary</a></li> </ul> <h3 style="color: #0070C0;">INDUSTRY TOOLS</h3> <ul style="list-style-type: none"> <li><a href="#">Apply for a professional license</a></li> <li><a href="#">Renew a professional license</a></li> <li><a href="#">Certified Housing Counselors</a></li> <li><a href="#">Licensee search and status</a></li> <li><a href="#">Laws, rules and advisory rulings</a></li> <li><a href="#">Rosters</a></li> <li><a href="#">Recent enforcement actions</a></li> </ul> <h3 style="color: #0070C0;">LOAN OFFICER INFORMATION</h3> <ul style="list-style-type: none"> <li><a href="#">Loan Officer Education Information</a></li> <li><a href="#">Frequently Asked Questions About Loan Officers</a></li> <li><a href="#">On-line Services for Loan Officers</a></li> </ul> <h3 style="color: #0070C0;">EDUCATIONAL REQUIREMENT SECTION</h3> <ul style="list-style-type: none"> <li><a href="#">Loan Officer Education Information</a></li> <li><a href="#">Debt Management Service</a></li> </ul>		

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