

Commissioner of Financial Regulation

File a Complaint

A Maryland resident may file a complaint simply by writing a letter. Send your letter to:

Commissioner of Financial Regulation
Attention Complaint Unit
500 North Calvert Street, Suite 402
Baltimore, Maryland 21202

Attach copies of any supporting documents to assist in the complaint investigation. Typically, complaints are resolved within 45 days.

To ensure your concerns are fully addressed:

- Limit your complaint to one page.
- State only the facts.
- Include your account number, the respondent or your own name and address and your daytime phone number.
- Indicate an acceptable resolution for your complaint.

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Please direct any questions about the Commissioner of Financial Regulation to finreg@dllr.state.md.us.
 Questions or comments regarding the DLLR website may be directed to webmaster@dllr.state.md.us.

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