CONSUMER COMPLAINT
NC OFFICE OF THE COMMISSIONER OF BANKS

Telephone: 919/733-3016 Telefax: 919/733-6918 Internet: www.nccob.org

INSTRUCTIONS: Complete this form, sign and mail to **4309 Mail Service Center, Raleigh, NC 27699-4309**. Unsigned complaints will be returned. All complaints and enclosed supporting documents may be considered public information. A copy of your complaint will be forwarded to the company under our jurisdiction requesting a response; you will receive copies of all such correspondence. The Commissioner of Banks will serve only as a facilitator to try to resolve this matter and cannot represent you in private legal proceedings. If no applicable civil or criminal regulatory law, rule, regulation, or policy has been broken by the company, you will be advised that this is a private dispute between you and the company and that you can seek such civil remedy through the courts as appears appropriate to you or your attorney. ***Please write legibly and give complete details.***

1. CONSUMER INFORMATION

Name_____

Address_____

City State Zip_____

Home Phone_(____)_____ Work Phone_(____)_____ Best Time to Call_____
Area Code Area Code

2. DETAILS OF COMPLAINT

Name of business complained of_____

Address_____

City State Zip_____ Phone_____

Have you complained directly to this business? (*Please contact the business and attempt to resolve your complaint before mailing this form.*)

Yes_____ No_____

Name of person contacted_____ When Contacted_____

Was Contact Written_____ By Phone_____ In Person_____

3. DESCRIPTION OF PROBLEM (Attach COPIES ONLY of contracts, receipts, cancelled checks or other relative documents. Include names, dates, places, times, etc. Attach an additional sheet if necessary.)

4. WHAT ACTION WILL RESOLVE THIS MATTER? (Attach an additional sheet if necessary.)

CERTIFICATION: I certify that all information supplied by me is true to the best of my knowledge and I accept all responsibility for the content of the complaint. I understand that all information provided may be treated as public information under the NC Public Information Act, et al.

SIGNATURE:_____ DATE:_____